

Alexander, et al. v. Salud Family Health, Inc.
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Court Approved Legal Notice

Case No. 2023CV30580

19th District Court of Weld County, Colorado

**As a Result of the Salud Family Health Data
Security Incident, You May Be Entitled to
Reimbursement or Credit Monitoring and
Insurance Services to Protect Your Information.**

This is not a solicitation from a lawyer.

This is NOT a Claim Form.

**For more information about the Settlement and
how to file a Claim Form visit or call:**

www.SaludClassAction.com

1-888-608-5913

*Para una notificación en español, llamar
1-888- 608-5913 o visitar nuestro sitio web
www.SaludClassAction.com*

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A proposed Settlement arising out of a data security incident has been reached with Salud Family Health (“Salud”). On or about September 5, 2022, an unauthorized user was able to access files stored on Salud’s computer system. As a result, Personal Information of individuals who are or were patients or otherwise affiliated with Salud may have been accessed (the “Data Security Incident”). Impacted Personal Information may have included names, Social Security numbers, clinical information, and other medical or personal health information.

Who is Included? The Court decided that Class Members include all natural persons who are residents of the United States whose Personal Information was compromised in the Data Security Incident discovered by Salud on or about September 5, 2022, including all who were sent notice of the Data Security Incident.

What Does the Settlement Provide? The Settlement establishes a Settlement Fund to be used to pay for Credit Monitoring and Insurance Services, Documented Loss Payments, or Compensable Lost Time Payments to valid claimants; costs of Notice and administration; Service Awards to the Class Representatives; and Fee Award and Costs. Also, Salud has agreed to undertake certain remedial measures and enhanced data security measures. Claimants may select **one or more** of the following forms of Settlement relief: (a) Credit Monitoring and Insurance Services, (b) Documented Loss Payments, AND/OR (c) Compensable Lost Time Payment, as described below:

- **Credit Monitoring and Insurance Services** – two years of Credit Monitoring and Insurance Services; AND/OR
- **Documented Loss Payments** – reimbursement for certain Documented Losses, i.e., money spent or lost, that was more likely than not incurred as a result of the Data Security Incident (up to \$7,500), not otherwise reimbursable by insurance; AND/OR
- **Compensable Lost Time** – reimbursement for up to four (4) hours of lost time spent in connection with the Data Security Incident.

There is an aggregate cap of \$1 million for Documented Loss Payments and Compensable Lost Time. There is no cap on the costs necessary to cover claims for Credit Monitoring and Insurance Services.

How To Get Benefits. You must complete and file a Claim Form online or by mail postmarked by **December 12, 2023**, including required documentation. You can file your claim online at www.SaludClassAction.com. You may also get a paper Claim Form at the website or by calling the toll-free number and submit by mail. You will need your Unique ID above.

Your Other Options. If you do not want to be legally bound by the Settlement, you must exclude yourself by **November 12, 2023**. If you do not exclude yourself, you will release any claims you may have against Salud or Released Parties (as defined in the Settlement Agreement) related to the Data Security Incident, as more fully described in the Settlement Agreement, available at the settlement website. If you do not exclude yourself, you may object to the Settlement by **November 12, 2023**.

The Final Approval Hearing. The Court has scheduled a hearing in this case for **December 13, 2023**, to consider whether to approve the Settlement, Service Awards, attorneys’ fees and expenses, as well as any objections. You or your attorney may attend and ask to appear at the hearing, but you are not required to do so. The hearing may be held remotely, so please check the settlement website for those details.

More Information. Complete information about your rights and options, as well as the Claim Form, the Long Form Notice, and Settlement Agreement, are available at www.SaludClassAction.com or by calling toll-free **1-888-608-5913**.